

Further actions

If you are dissatisfied with the outcome of your complaint you can seek further guidance from:

NHS England
PO BOX 16738
Redditch B97 9PT

Tel: 03003 112233

england.contactus@nhs.net

Or alternatively complain to the:

Parliamentary Health Service
Ombudsman
Milbank Tower
Milbank
London SW1P 4QP

Tel: 0345 015 4033

www.ombudsman.org.uk

The Complaint Process

Maywood Surgery

Talk to us

A complaint can be made verbally or in writing. A Complaints Form is available from reception. Additionally, you can complain via email to:

Investigating complaints

Maywood Surgery will investigate all complaints effectively and in

